



Region 6 Healthcare Coalition
Community Healthcare Provider COVID-19 Preparedness Call
August 5th, 2020 – 3pm
Minutes

- Aaron Crawford started meeting, announced that Luke was on vacation so Aaron, Tim and Katie would be running the call today.
- Tim announced that recording would take place.
- Discussion took place about PPE. We have about 6,800 N95 mask 165,000 KN95 mask, about 100,000 different style masks that have some ports on them. We do have surgical gowns, face shields and limited supply of gloves. Please make sure you have exhausted all of your resources to get PPE from your vendors before requesting PPE, if you find that you are in need please call the MCC 24/7 number so we can help you get through until you can get a delivery. Leon the logistics chief has been monitoring the EMResource boards for PPE to ensure we have an idea of what is going on so please make sure you are updating.
- Discussion took place on use of gowns. Some state surveyors have asked questions about use of gowns. We are still in a state of conservation. If anyone needs a letter from the region stating that we are in an emergency conservation mode for PPE please reach out to Tim or Luke.
- Katie discussed NHSN, they have developed some data logic on the backend of their system and are looking at the data that has been sent over. They may be reaching out to facilities, there are no fines or penalties, but they are looking at if the data makes sense over time. One of the big things they are looking at is COVID admissions and requesting data to be corrected if it doesn't make sense. If multiple fields need to be corrected there is a process for that, if it is just a field or two there is an easier process to fix that. Katie is working on getting a quick sheet out that shows how to check the data you are putting in EMResource. Most issues are popping up from late May to early June when the boards were switched over. Biggest issues they are finding is cumulative vs daily and they are just working to clean up some of the back data.
- If anyone has issues obtaining reports from the history, you can reach out to Tim or Luke so they can assist.
- Questions from chat box were discussed:
 - o Are any facilities using eye protection/ face shields for all staff or just in resident care areas?
 - Multiple agencies reported they are using them in resident care areas.
 - Question came up about face shields fogging up, there are some products out there you can spray to help prevent fogging. Dish soap rubbed on also helps.
- Open discussion took place:
 - o Slow test results are still an issue. Question was asked if any facilities are having luck with quicker results. It was discussed that it can depend on what machine they are running the test on for how quickly the results come back. One person reported that they are using the spectrum lab and receiving results withing 48-72 hours. Some people are reporting it can take 2 to 5 days to get their results back.
 - o Tracy from Porter Hills asked about if Surveyors are being tested that are going into communities. Katie reported that she has continued to bring this up at the MDHHS level.
 - o Discussion took place on how visitors are going and if people have opened to some visitors or not. Facilities have reported that they are either doing end of life visits and essential care visits. Some facilities are allowing socially distanced visits outside with proper protection.
 - o Discussion took place about when the 14-day quarantine is required, Katie is going to follow up on if ER visits require it. Dialysis and doctor visits do not mandate the 14-day quarantine.
 - o Discussed the medical control website and how you can place a complaint on this website if you have any questions or concerns about EMS coming into the facility. www.wmrmcc.org is the regional MCA website.
- Questions from chat box were discussed:



- How are AFA facilities handling residents who go out to do normal activities such as going to the bank?
 - No one else on call answered
- Are other facilities having challenges with getting test results for staff back in a timely fashion?
 - It was reported that some facilities are seeing it take 5 days for these test results.
 - Question asked if it is taking that long to get results for staff is this even worth doing because staff members are working shifts before we even get results. Currently not expecting the state to change the frequency of testing.