

Maintaining Healthcare Safety During the COVID-19 Pandemic

ASPR TRACIE Speaker Series

September 2020

The U.S. Department of Health and Human Services' (HHS) Office of the Assistant Secretary for Preparedness and Response (ASPR) Technical Resources, Assistance Center, and Information Exchange (TRACIE), in collaboration with the Agency for Healthcare Research and Quality (AHRQ) and the COVID-19 Healthcare Resilience Working Group, have released a series of short presentations featuring healthcare professionals sharing their experiences as they work through the operational realities of maintaining and prioritizing healthcare safety during the COVID-19 pandemic. Speakers also discuss how their organizations are addressing system-based issues with systematic solutions. These short videos are designed for healthcare workers in all settings, but primarily hospital-based providers, support staff, and leaders.

Related Resource:

[Ensuring Healthcare Safety throughout the COVID-19 Pandemic \(Webinar\)](#)

[Dr. Jeff Brady – AHRQ – Welcome and Introduction to the Speaker Series](#)

This two-minute video features Dr. Jeff Brady, Director of AHRQ's Center for Quality Improvement and Patient Safety, providing introductory remarks for the speaker series.

[Dr. Vivek Prachand – University of Chicago Medicine](#)

Dr. Vivek Prachand, Professor of Surgery and Department of Surgery Chief Quality Officer at the University of Chicago Medicine, discusses the use and operationalization of the Medically Necessary, Time-Sensitive (MeNTS) Procedures tool in this short video.

[Dr. Karen Murphy – Geisinger](#)

In this short video, Dr. Karen Murphy, Executive Vice President and Chief Innovation Officer and Founding Director of the Steele Institute for Health Innovation at Geisinger, discusses the implementation of a post-crisis planning committee and their vision for a post-crisis recovery and transformation plan (including a second wave playbook).

[Dr. Syra Madad – New York City Health + Hospitals](#)

This short video features Dr. Syra Madad, Senior Director for the System-wide Special Pathogens Program with New York City Health + Hospitals, discussing their incorporation of enhanced infection control and prevention strategies, the role of analytics and the use of incident command system for emergency response.

[Dr. Andrew Masica – Reliable Health](#)

In this short video, Dr. Andrew Masica, Senior Vice President and Chief Medical Officer for Reliable Health at Texas Health Resources, discusses application of learning health system concepts to their COVID-19 response. He specifically highlights how they developed dashboards for real-time use of internal data, synthesized external information, and participated in generation of new evidence to support their workforce and promote safety.

